

Stop Støj!



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WPI

MILJØPUNKT

INDRE BY & CHRISTIANSHAVN

AGENDA 21 · FOR ET BÆREDYGTIGT KBH



Project Goal

Determine the feasibility of implementing a nightlife noise data collection system in Indre By.



Background



The nightlife of inner-city Copenhagen is noisy and disruptive.



100+ Alcohol Selling Venues in Nørre Kvarter



Prolonged exposure to noise has potentially adverse health effects.

**Sleep
Disturbances**

Insomnia

**Increased Stress
Levels**

Hypertension

**Decreased
Productivity**



Objective 1

Identify
Stakeholders
and key data



Objective 2

Determine
App users
and their
motivations



Objective 3

Discover
Technical
considerations



Objective 4

Design
Plan for
prototype
application

Objective 5



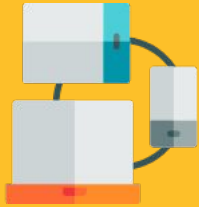
Develop
A prototype application

Findings



Finding #1

Problems with the current nightlife noise complaint mechanisms and management:



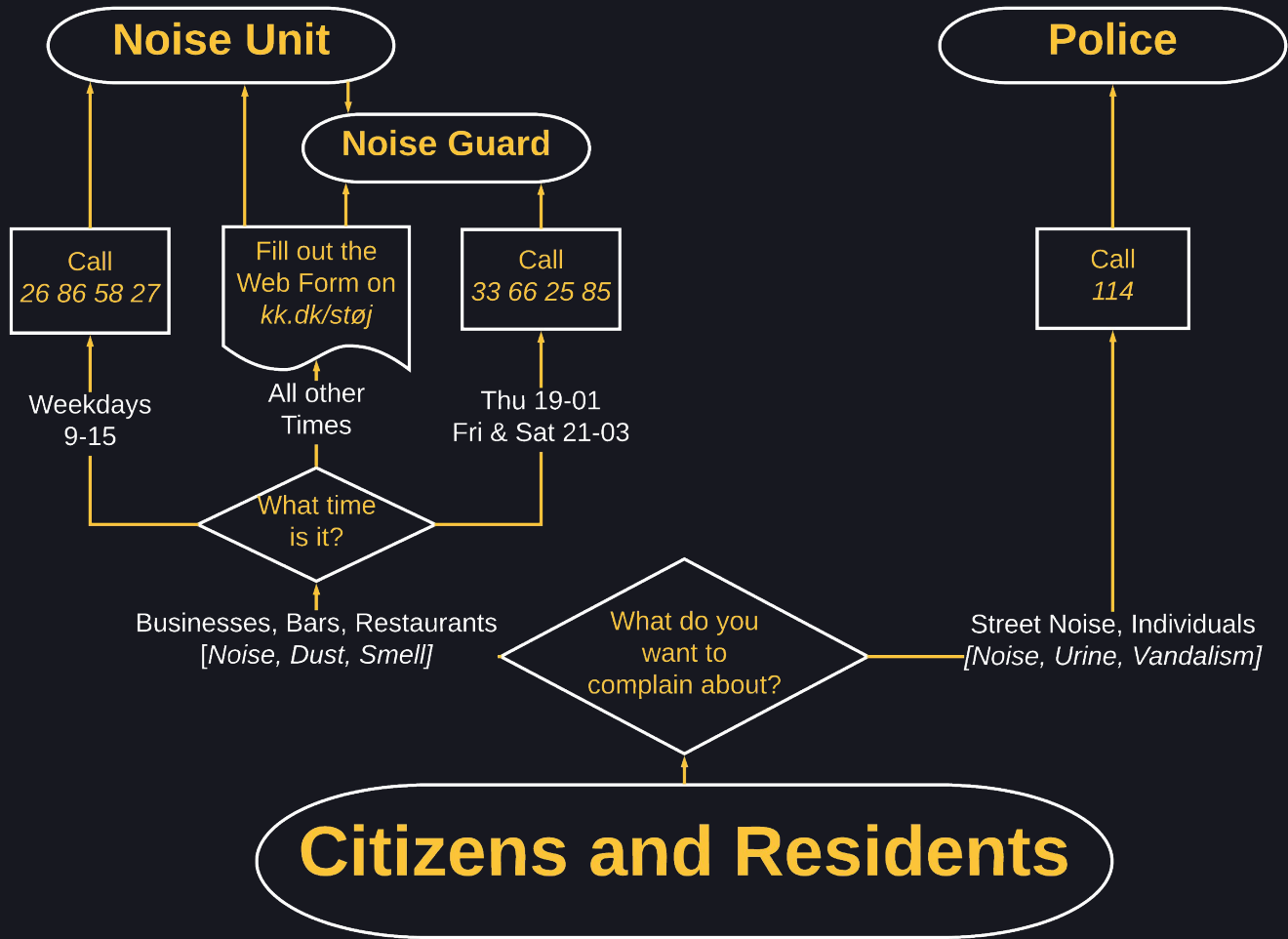
**Lack of
responses to
complaints**



**No central
complaint
database**



**Unclear
complaint
process**



Dine kontaktoplysninger

Navn:*	Indtast navn
Adresse:	Indtast adresse
Husnummer:	Indtast husnummer
Postnummer:	Indtast postnummer
By:	Indtast by
<hr/>	
Telefon:	Indtast telefonnummer
E-mail:*	Indtast E-mail
Træffes bedst:	Indtast hvornår du træffes bedst

Hvor er problemet?

Firmanavn:*	Indtast firmanavn
Adresse:*	Indtast adresse
Husnummer:*	Vælg først vejnavn
Postnummer:	
By:	
Åbningstider:	Firmaets åbningstider

Hvad er problemet?*

Støj

- Andre støjgener (Ikke byggeplads)
- Musikstøj fra arrangement (ikke restaurationer)
- Musikstøj fra restauration
- Musikstøj grundet åbne døre/vinduer
- Støj fra byggeplads (ikke Metro)
- Støj fra facaderenovering
- Støj fra varelevering (Byggeplads)
- Støj fra varelevering (Detailhandel)
- Støj fra ventilation eller lignende
- Støjende arbejde udenfor tilladte tidsrum (Byggeplads)

Lugt

- Andre lugtgener
- Lugt fra brændeovn
- Lugt fra madtilberedning
- Lugt fra tobaksrøg

Støv

- Andre støjgener
- Støv fra byggeplads
- Støv fra facaderenovering

Udeserivering

- Udendørsservering efter kl. 24

Online
Complaint
Form
kk.dk/støj

Øvrigt?

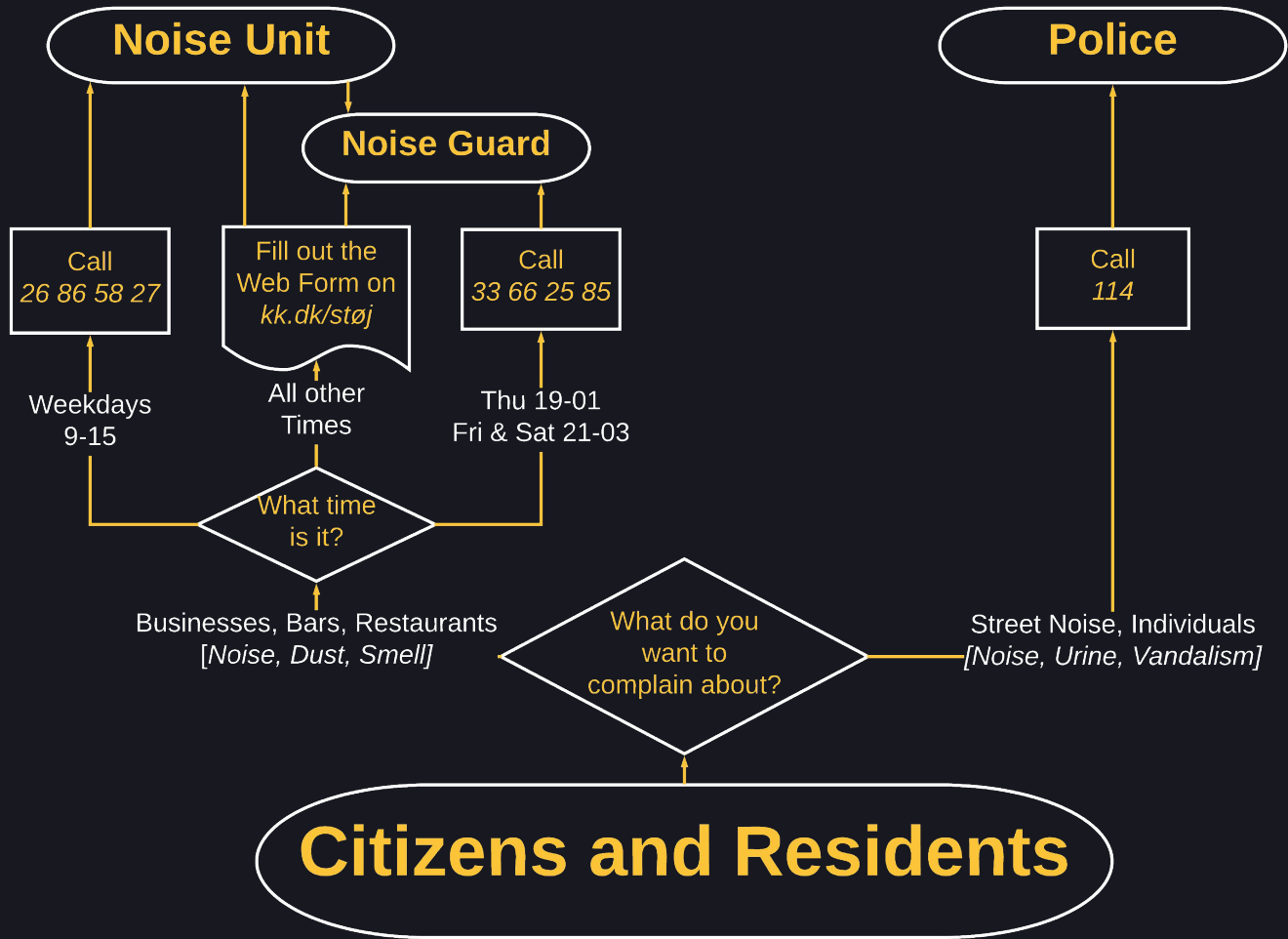
Kommentarer:*

Beskriv det du vil klage over

Vedhæft filer

No file chosen

Indtast svaret på følgende regnestykke: 6 + 2



Finding #2



Limited resources means police reaction to nightlife noise incidents is rarely immediate.

Finding #3



Residents say that a lack of response and a complicated submission process discourages them from complaining.

Finding #4

Essential noise complaint data:



Category



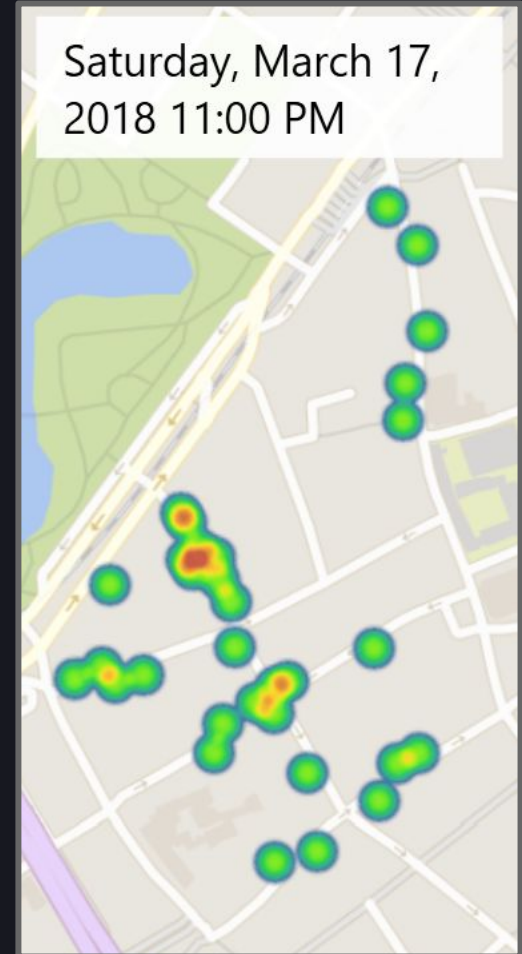
Time



Location

Finding #5

Simple data analysis can provide nuanced insight into the inner-workings of Copenhagen's noise problem.



Finding #6

A successful noise complaint collection tool is:



Simple



Easy to Use



Educational

The Stop Støj App



Regnbuepladsen 7

e.g. Regnbuepladsen 7

SEARCH

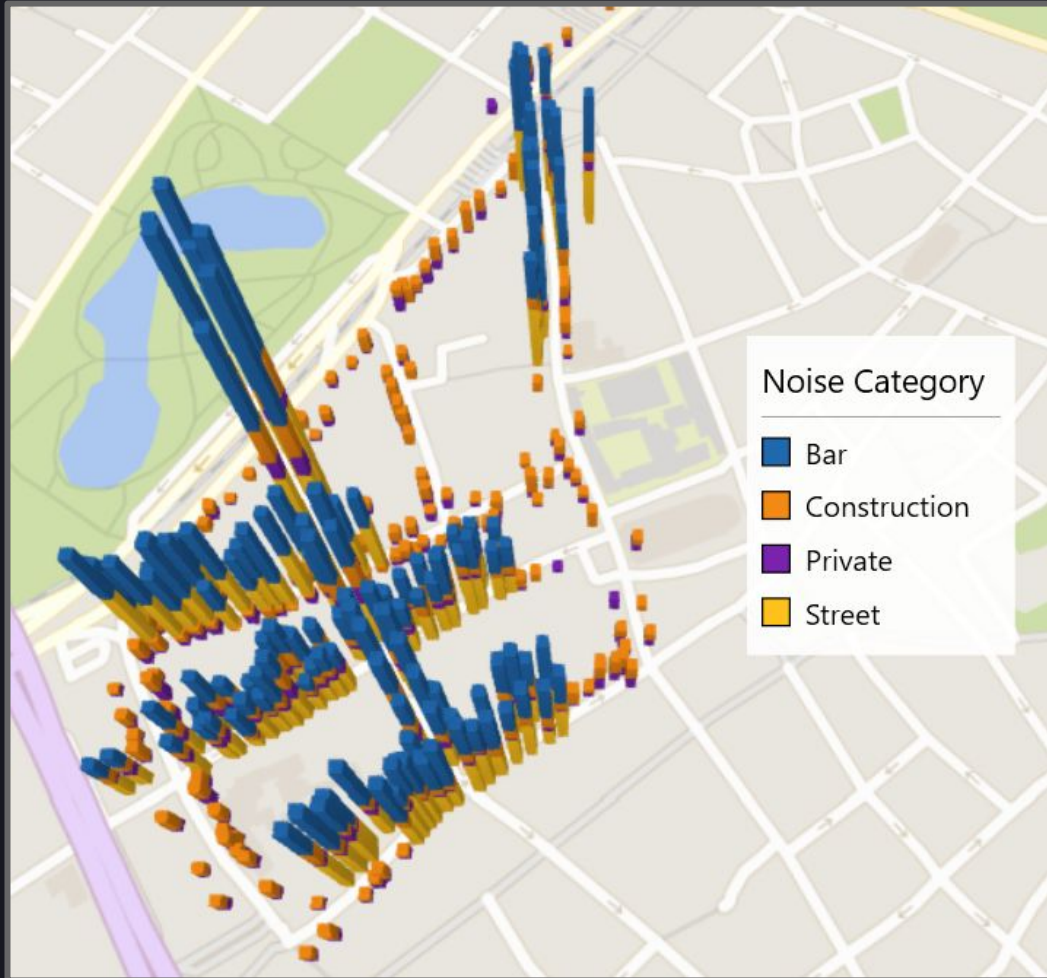
RESET

Please drag the arrow to your location.

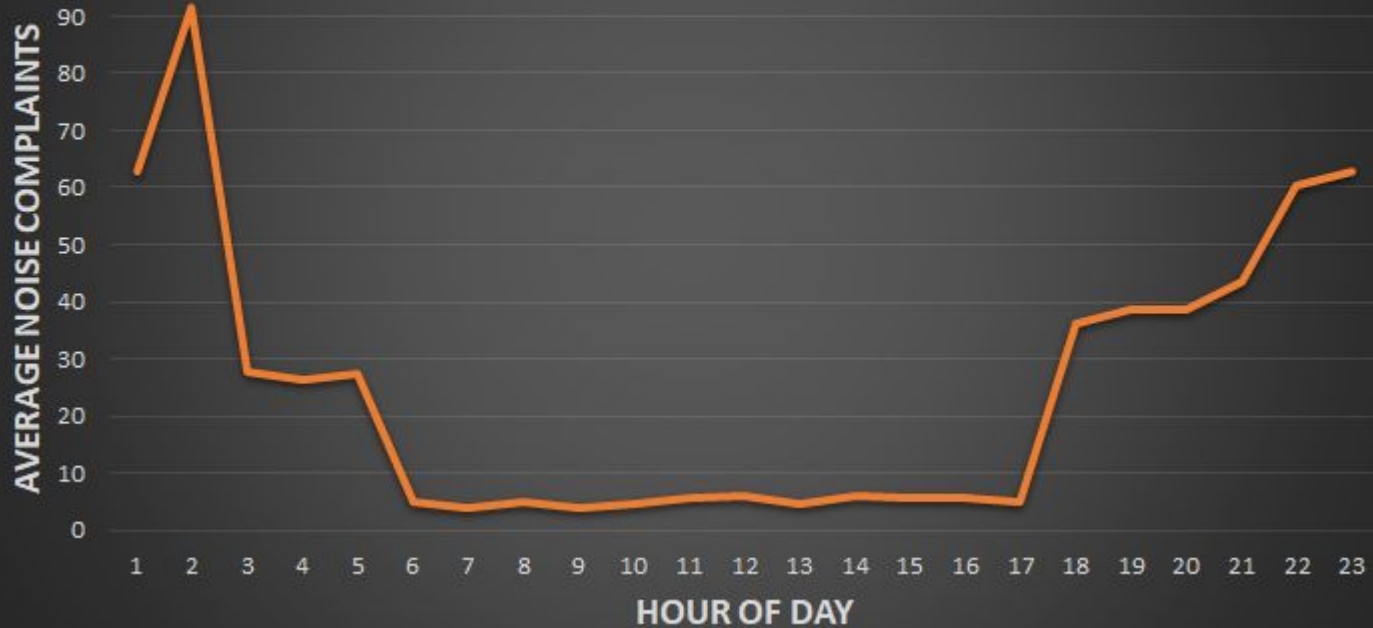


Visualizations





Simulated Count of Noise Complaints Per Hour on Weekends (March 8 - April 18)



Friday, March 9, 2018
11:54 PM



Recommendations



Recommendation #1

Miljøpunkt Indre By & Christianshavn should promote the use of the Stop Støj app to increase collection of data.

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Recommendation #2

The Copenhagen Police utilize the data collected by the app to improve the allocation of nightlife management resources.



Recommendation #3

City officials utilize the collected data to influence decision making processes regarding the nightlife scene.



Recommendation #4

The future developer implement additional features to enhance the app.

#1: Official Complaint Response System

#2: Auto Detect Location

#3: Audio & Media Upload



Recommendation #4

#4: Quick Submission

#5: Open Source Data

#6: Complaint Threads

#7: Noise Complaint Tags

#8: Improved Account Features



Recommendation #5

The Police and Kommune work together to develop an app that streamlines the noise complaint process.

KØBENHAVNS
POLITI



Recommendation #5

Or build upon an existing platform to showcase the potential of a noise complaint app.



Giv et praj

Our Inspiration

- The NYC 311 App
- NYC Open Data
- Noise #1 Complaint



approx. **384,000**

noise complaints submitted in 2015 alone.

approx. **1.3 million**

complaints submitted relating to loud music or partying over 6 years.

“The release of open data is a powerful way to give New York City residents a sense of who they are, what they’re doing and how they’re doing it, as well as the strengths of their neighborhood so that they can work together to address quality of life issues.”

- Amen Ra Mashariki

Fmr. NYC Chief Analytics Officer

Mange Tak!

- Marianne Spang Bech
- Prof. Holly Ault
- Prof. Constance Clark
- The Copenhagen Police
- København Kommune
- Noise Network
- Everyone who helped us!

Questions?



Tak fordi du kom!

A large, bright yellow arrow pointing to the right, positioned on the right side of the image. The arrow's tail is at the top and bottom edges of the frame, and its head points towards the center, overlapping the text.

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