





## Connecting Local Farmers to Consumers Through Digital Marketing

April 25th, 2024

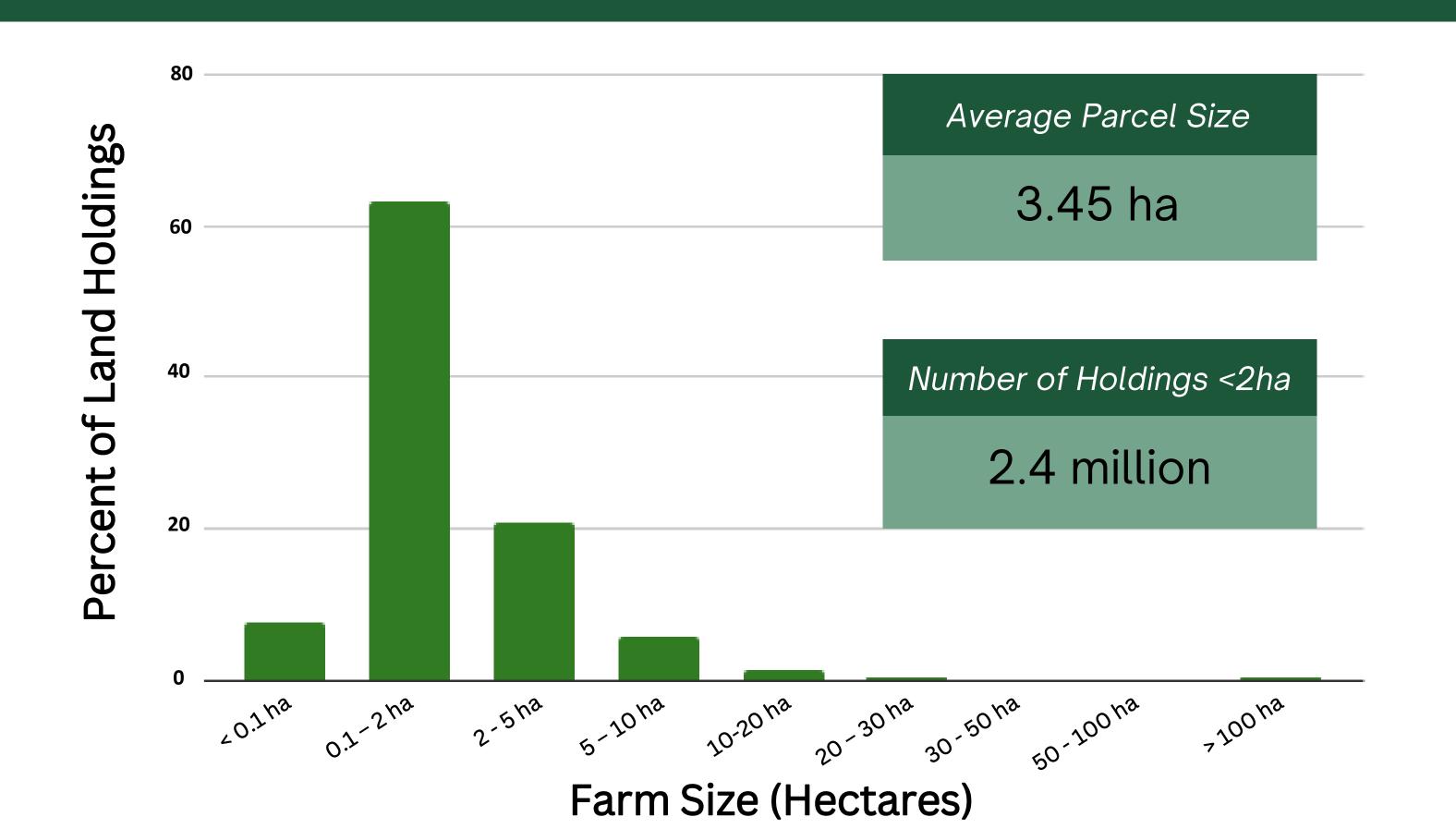
Aidan Eldridge, Bora Hurst, Ava Mattimore, Allison Morin, Samuel Thai



## Our Project Was Based in Brașov County, Romania



## Small Farms are Prevalent in Romania



## Small Farms Contribute Many Benefits

Reduce Greenhouse
Gas Emissions and
Pollution



Increase Regenerative and Sustainable Agriculture Practices



Increase Fresh, Local Food



Increase Rural
Community Development
and Employment



# However, Small Farmers Struggle to Maintain Farms



Age of Farm Holder

Lack of Resources





Remoteness

Limited Market Access

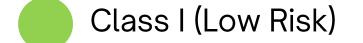


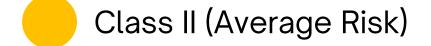


**Limited Farm Income** 

# Farms in Romania Have a High Risk of Abandonment

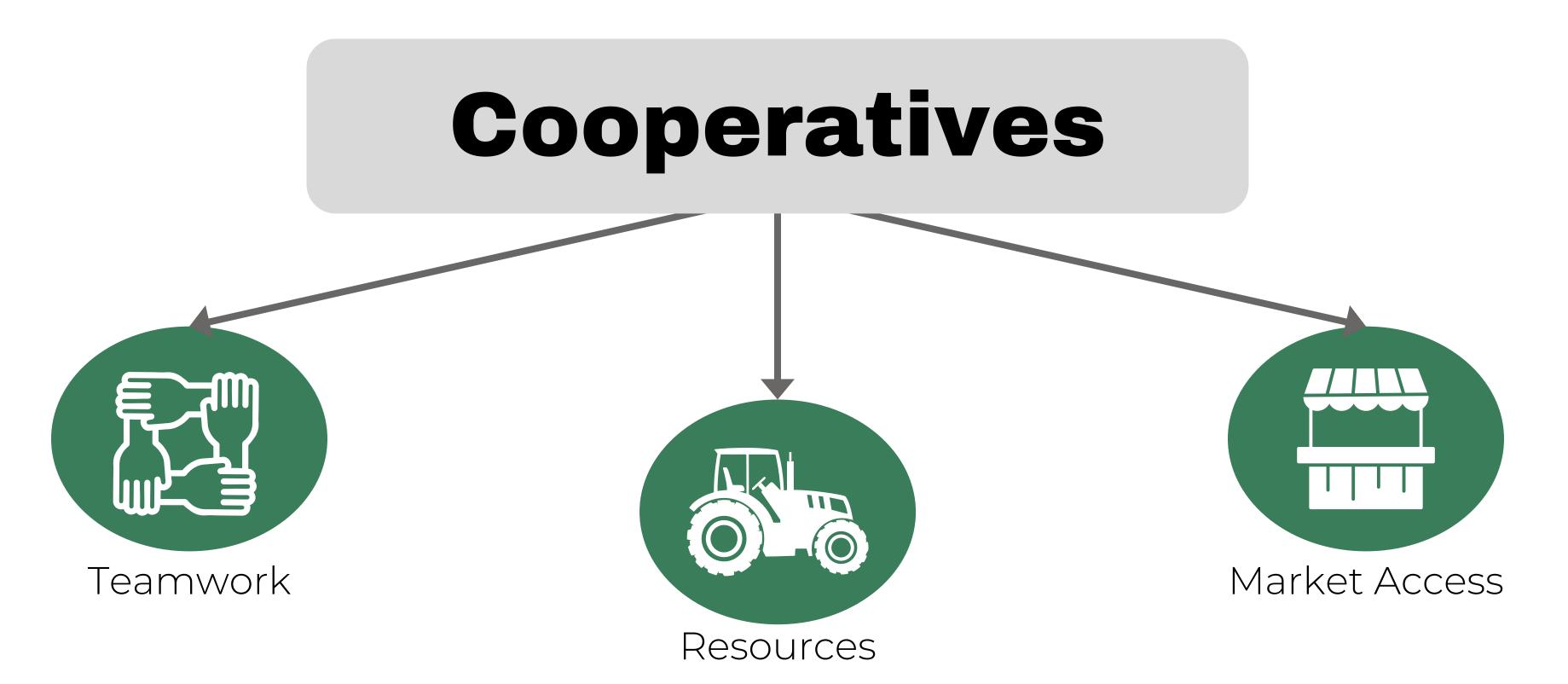
|                | 2010 | 2013 | 2016 | 2019 |  |
|----------------|------|------|------|------|--|
| Belgium        | I    | I    | I    | I    |  |
| Bulgaria       | II   | II   | II   | II   |  |
| Czechia        | II   | II   | II   | II   |  |
| Denmark        | I    | I    | I    | I    |  |
| Germany        | I    | I    | I    | I    |  |
| Estonia        | П    | II   | Ш    | II   |  |
| Ireland        | II   | II   | II   | II   |  |
| Greece         | III  | III  | Ш    | Ш    |  |
| Spain          | III  | III  | III  | III  |  |
| France         | II   | II   | II   | II   |  |
| Italy          | III  | III  | II   | Ш    |  |
| Cyprus         | III  | III  | III  | II   |  |
| Latvia         | III  | III  | II   | Ш    |  |
| Lithuania      | II   | II   | II   | Ш    |  |
| Hungary        | II   | II   | II   | II   |  |
| Netherlands    | I    | I    | I    | I    |  |
| Austria        | II   | II   | II   | II   |  |
| Poland         | II   | II   | III  | II   |  |
| Portugal       | III  | III  | H    | III  |  |
| Romania        | III  | III  | Ш    | III  |  |
| Slovenia       | 11   | 11   | 111  | 11   |  |
| Slovakia       | II   | II   | I    | II   |  |
| Finland        | III  | III  | Ш    | Ш    |  |
| Sweden         | II   | III  | II   | Ш    |  |
| United Kingdom | I    | II   | I    | II   |  |







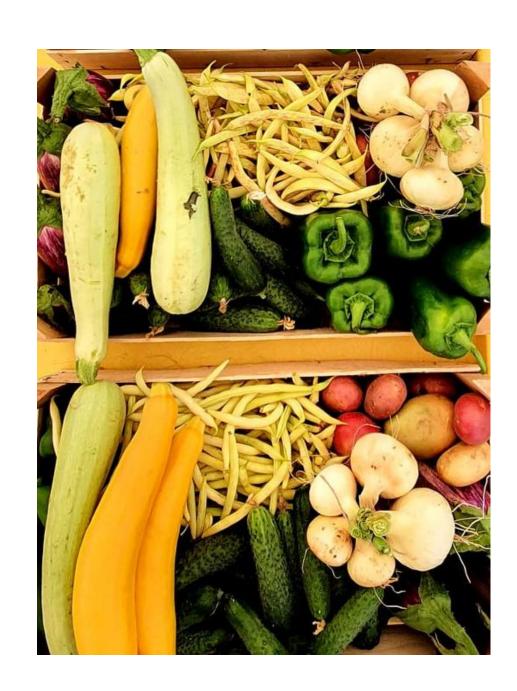
# Cooperatives Foster Community and Resource Sharing Among Farmers



# Food Boxes Represent Convenience in Local Food







## Food Box Systems Support Small Farm Growth//



**Keeps Money Local** 

## Farmer-Consumer Connection





**Increased Visibility** 

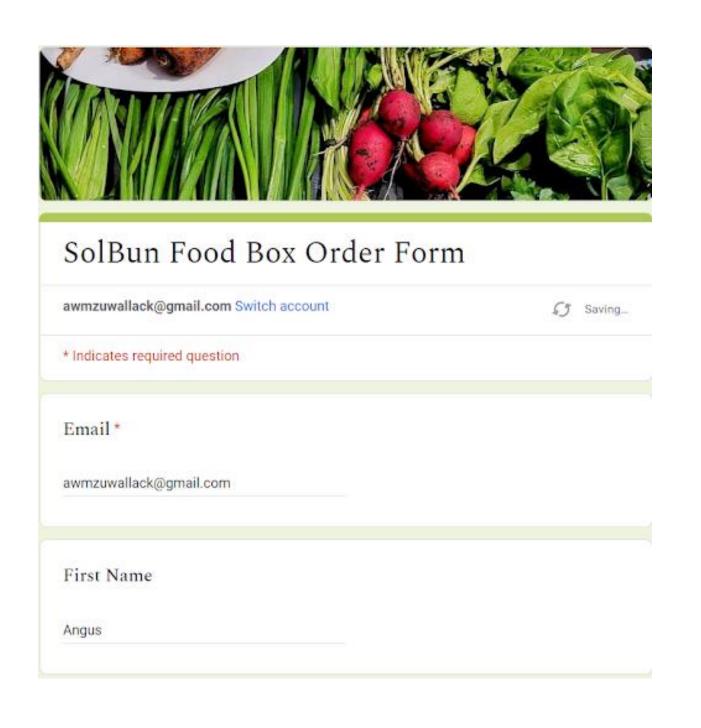
# HighClere Consulting Supports Small Farmers in the SolBun Co-op



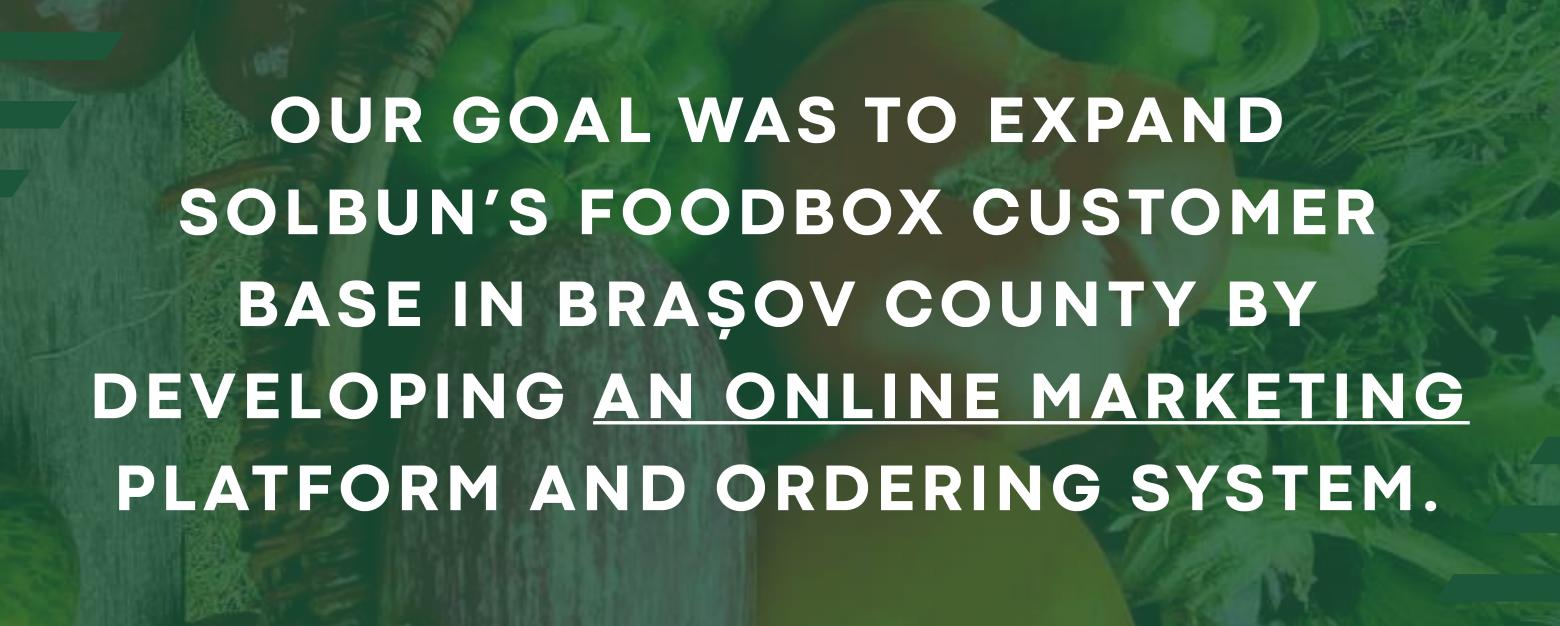




## A Previous WPI Team Developed a Google Form and Email List to Promote Food Box Sales







## Objectives

01

Determine Common Online Marketing Practices

Identify Locals' Food Purchasing Habits and Motivations

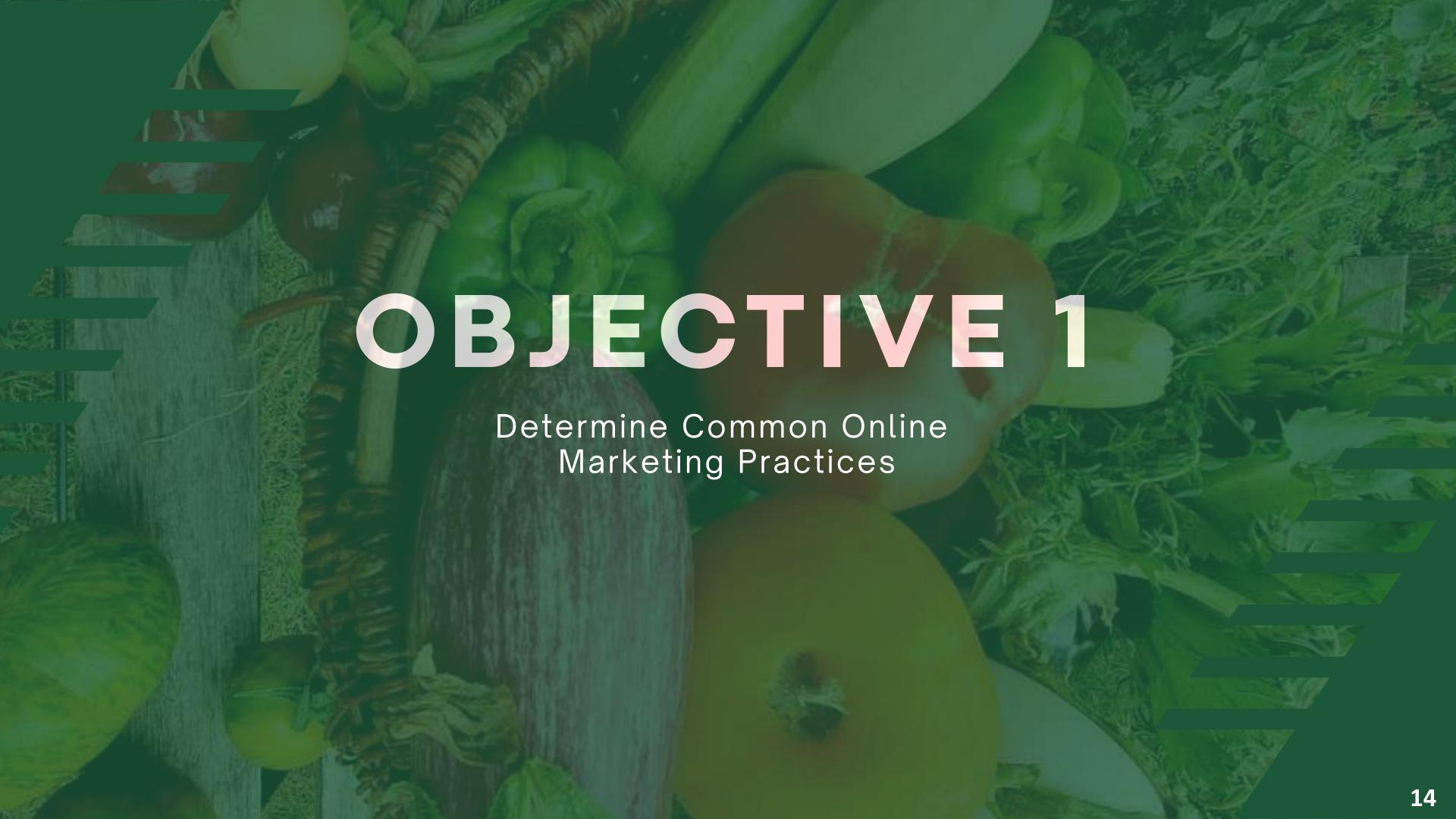
02

03

Develop Farmer Profiles

Design Website Prototype

04



## METHODOLOGY

## **Qualitative Analysis**





















## Common Website Pages and Features

| Pages        |       |  |  |
|--------------|-------|--|--|
| About Us     | 10/10 |  |  |
| Contact Us   | 9/10  |  |  |
| Blog         | 9/10  |  |  |
| How to Order | 8/10  |  |  |
| FAQs         | 4/10  |  |  |

| Features                   |      |  |  |  |
|----------------------------|------|--|--|--|
| Product Descriptions       | 9/10 |  |  |  |
| Social Media Links         | 8/10 |  |  |  |
| Featured Products          | 7/10 |  |  |  |
| Customers Testimonials     | 6/10 |  |  |  |
| Ability to Filter Products | 6/10 |  |  |  |
| Community Newsletter       | 6/10 |  |  |  |
| Delivery Schedule          | 5/10 |  |  |  |
| Sign In Option             | 5/10 |  |  |  |
| List of Producers          | 4/10 |  |  |  |
| Recipes                    | 3/10 |  |  |  |
| Online Chat Support        | 1/10 |  |  |  |
| Video Marketing            | 1/10 |  |  |  |



## METHODOLOGY

## 55 Surveys at Supermarkets and Free Markets



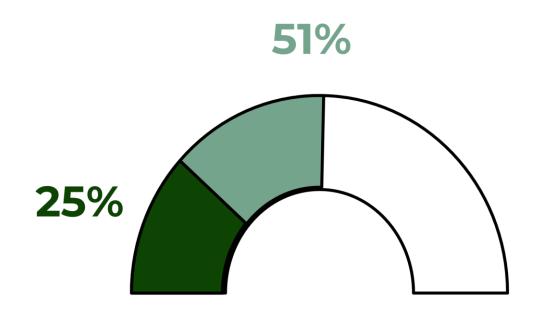
#### Focus Group with 9 Local Mothers



Where do people shop?
Why do they shop there?
Are they interested in a food box system?

## Free Market Shoppers

Older Adults: 50 - 70



51% of participants shopped at the free market

25% of participants shopped solely at the free market

41%
Freshness/Quality

27%
Low Prices

17%

Personal Connection

#### Would you try a food box?

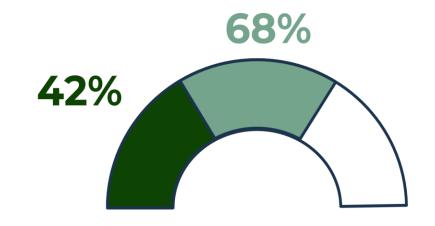


- 1. Guaranteed Freshness
- 2. Directly From Producers
- 3. Control Over Products
- 4. Specified Frequency



## Supermarket Shoppers

Younger Adults: 20 - 40



68% of participants shopped at the supermarket

42% of participants shopped solely at the supermarket

**52%**Low Prices

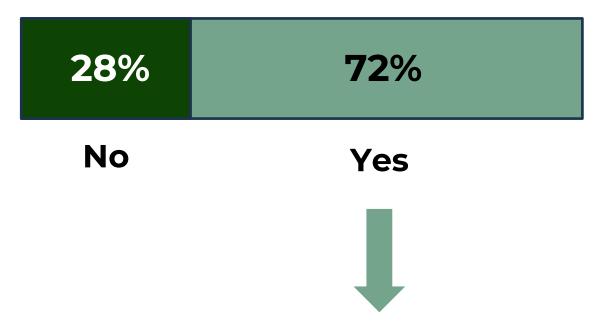
48%

Convenience

40%

**Diversity of Products** 

#### Would you try a food box?



- 1. Guaranteed Freshness
- 2. Recipes
- 3. Delivery



### Women With 3+ Children

Participants indicated they shop mainly at the supermarket due to the convenience and product diversity.

#### Factors Important When Buying Food

| Factor              | Total Score |
|---------------------|-------------|
| Freshness/Quality   | 29          |
| Price               | 23          |
| Convenience         | 22          |
| Power to Choose     | 8           |
| Product Diversity   | 7           |
| Authenticity        | 5           |
| Personal Connection | 5           |
| Stock Reliability   | 1           |
|                     |             |

#### Distrust in Free Market Sellers

"The sellers in the farmers market are either cheating us on quality or they are cheating us on quantity."

#### Receptive to Food Box System

The participants consider that a food box would be a very good initiative, if it would offer delivery of the products...and information regarding the content before the placing the order moment.



## METHODOLOGY



## Site Visits and Unstructured Interviews

- Size/Location
- Products Grown
- Farmer Story
- Sustainability Practices
- How to Purchase from Them
- Photos and Video

## Developed Farmer Profiles to Connect Consumers and Producers













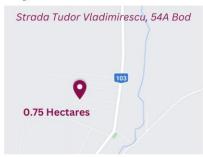
#### **Rognean Orchard**

Located just 20 minutes outside of Braşov in Bod Village, this 0.75 hectare family orchard has been providing fresh produce for the past eight years. Stop by their gate at Strada Tudor Vladimirescu 54A, Bod ommune, Brasov County.



#### **What They Grow**

Pears, cherries, plums, nectarines, peaches, apricots, fruit and vegetable juices as well as ten varieties of apples including generos, floretina,



#### **Meet the Farmer**

Farmer Teodor Rognean, a former industry worker, is now cultivating his fruit orchard in Braşov County. In 1995, he began transforming his land into the farmstead it is today. Eight years ago he sourced saplings from research institutes in Bistrita and Aiud to begin his farm. Today, he tends to his orchard alongside his devoted wife,



#### **How They Promote** Sustainability

Trimmed branches from orchard trees are repurposed to provide heat for both the farm and the family's nearby residence which uses their resources efficiently. Natural fertilizers derived from a combination of free-range poultry waste and manure sourced from a local cattle farmer are used, eliminating the reliance on synthetic alternatives. This approach not only reduces environmental impact but also promotes soil health and biodiversity. Bee hives are set up around the farm to aid in pollination, fostering a balanced ecosystem and enhancing crop yields.

From the house to the orchard, everything on the farm has been built and maintained by Teodor's own two hands



#### Why Rognean Orchards?

Rognean Orchard shi quality and care, stem family dedication. Th without synthetic pest commitment to both Choosing Rognean C just great taste, but als



#### How to Buy

Rognean Orchard's w are available for purch their farm. You can fin Vladimirescu street, no Brasov County.

#### **HOF Hărman**

Located in Harman Village, HOF Harman is a small local farm that also functions as a gastronomy restaurant, priding themselves on only using local products in their cooking. You can find them at Strada Mihai Viteazul 429, Harman.



#### **What They Grow**

Onions, Salads, Tomatoes, Peppers, Beetroot, Aubergine, Berries, Rhubarb, Cabbage, Kale, Carrots, Parsley, Parsnips, Apples, Pears, Quince



#### **Meet the Farmer**

Welcome to HOF Härman, where farming meets gastronomy in the hands of two lifelong friends turned passionate farmers and chefs. Formerly a teacher and an accountant, Corina Bozgan and Ioana Gherghel embarked on this journey together driven by a shared desire to make a meaningful impact in their community and provide nourishing food for their families. Selftaught and deeply passionate about farming, not only do they oversee the farm, but they also take charge of all the cooking in their restaurant, ensuring that every dish reflects their commitment to fresh, locally sourced ingredients.



#### **How They Promote** Sustainability

Sustainability is a core value of HOF Hărman. With free-roaming animals providing natural fertilizers and their own composting methods, they minimize waste and nurture the soil's health. By using chalk at the base of trees and marigolds as insect repellents, they maintain a balanced ecosystem without resorting to pesticides or herbicides. Through these practices, HOF Härman demonstrates a commitment to environmentally friendly farming methods that promote biodiversity and long-term







#### Why HOF Hărman?

HOF Hărman isn't just a farm, it is a farm-totable restaurant, and they pride themselves on cooking with the freshest ingredients, straight from their fields. Complimenting their produce, any additional ingredients needed come from neighboring local farms, supporting the local community, and advocating for healthier eating habits. HOF believes in quality over quantity, encouraging everyone to savor fewer but better meals. Despite the hurdles-such as weather challenges and managing the land with a small team-they remain dedicated to their craft, finding pride and joy in every aspect of what

#### How to Buy

Their food can be tried at their restaurant located at Strada Mihai Viteazul 429, Harman and you are welcome to walk around the farm and meet the animals after your meal. They are open for reservations for a full course meal experience each weekend, or during the week for groups of at least 5 guests. They specialize in cooking their favorite local recipes, carefully prepared with natural, local ingredients.

#### Ciuperci Brasovene

Located roughly 20 minutes north of Brasov, Ciuperci Brasovene is a small mushroom farm located in Harman Village; producing quality certified oyster mushrooms in its production tunnels since 2012. The farm is located on Strada Oltului, 45 Harman.



#### **What They Grow**

Pleurotus (oyster) mushrooms, a unique species of mushrooms that have a mild flavor and present a pleasing texture when cooked. Due to their mild flavor Pleurotus mushrooms work great in a variety of dishes and are often used as meat substitutes.

#### the Farmer

ercec and his family are living out their working independently. Former sts, Dorian and his wife, along with their re in-laws, chose this path about a decade Dorian, farming isn't just a job—it's ing control of his life and providing d for loved ones and neighbors. They ushrooms because of the ability to large volumes year round, as they are a controlled environment. With no aining, they've learned everything es, from machinery in the tunnels to g. Their farm isn't just a place to work; or of love and a commitment to a nore fulfilling life.



## Strada Oltului, 45 Harman



#### **How They Promote** Sustainability

Utilizing compost sourced from Hungary, they ensure a short chain from production to consumer, minimizing their carbon footprint. By offering fresh, healthy mushrooms in packaging tailored for both retail and bulk purchases, Ciuperci Brasovene promotes accessibility to sustainable produce in Brasov and Bucharest

"Sometimes you need to go back to

the root of it all eat at the er



Ciuperci Brasovene rem providing quality produ food markets and chain specialized in oyster mu to focus their efforts on products. By using tech they are able to monito environment and ensur Ciuperci Brasovene is a business and represents the values that matter m food and personal conne local sourcing guarante

#### a dedicated family. **How to Buy**

mushrooms, cultivated

You can find Ciuperci mushrooms in hyperma throughout Romania. I purchasing bulk mushro Percec check out his we https://www.ciupercibra

#### **Beatrix Lorncz Flowers and Aromatic Plants**

Located in Harman Village at Strada Mihai Viteazul 443, Harman, Beatrix Lorncz has a small aromatic plant farm that features a large variety of plants, as well as the ability to grow all year round thanks to her greenhouses



#### **What They Grow**

Flowers, Perennials, and numerous other aromatic plants, as well as floral arrangements



#### **Meet the Farmer**

Meet Beatrix Lorncz, an experienced farmer specializing in aromatic plants. After a decade of farming experience, she established her own farm in 2006. In their greenhouses, she and her two employees nurture a diverse array of plants yearround, sourced from across Europe. Beyond farming, Beatrix's talent extends to crafting beautiful floral arrangements from her own flowers, adding a creative touch to her agricultural endeavors.



#### How They Promote Sustainability

By cultivating plants that naturally protect each other, she minimizes the need for pesticides and other chemicals, promoting a healthy and balanced ecosystem.

The use of wood-based heating in the greenhouses reduces reliance on fossil fuels and decreases the carbon footprint of the farm. Through her commitment to these practices, she ensures that her farm operates in harmony with the environment, fostering a more sustainable

"Customers can always come back; to tell us the good, or the bad, and as friends"



#### **Why Beatrix Lorncz Flowers** and Aromatic Plants?

This farm stands out for its commitment to cultivating a diverse array of flowers and aromatic plants using sustainable practices. Despite facing challenges, such as competition from supermarkets and limited government support due to their small-scale operation, her small team is dedicated to their craft. By prioritizing building meaningful connections with consumers, they have gained a loyal customer base who appreciates their high-quality products. Each handcrafted flower arrangement, crafted carefully in their workshop, reflects their dedication to quality and care. Whether adorning city balconies or brightening up your home, these flowers offer a personal touch of natural beauty and charm to any space.

#### **How To Buy**

You can purchase Beatrix Lorncz's flowers directly at her farm gate located at Strada Mihai Viteazul 443, Harman. You can also take a walk around her beautiful greenhouses and buy any flowers that catch your eye! If you want a more specialized order you can also request bouquets and different floral arrangements through messaging her on facebook, or in person!

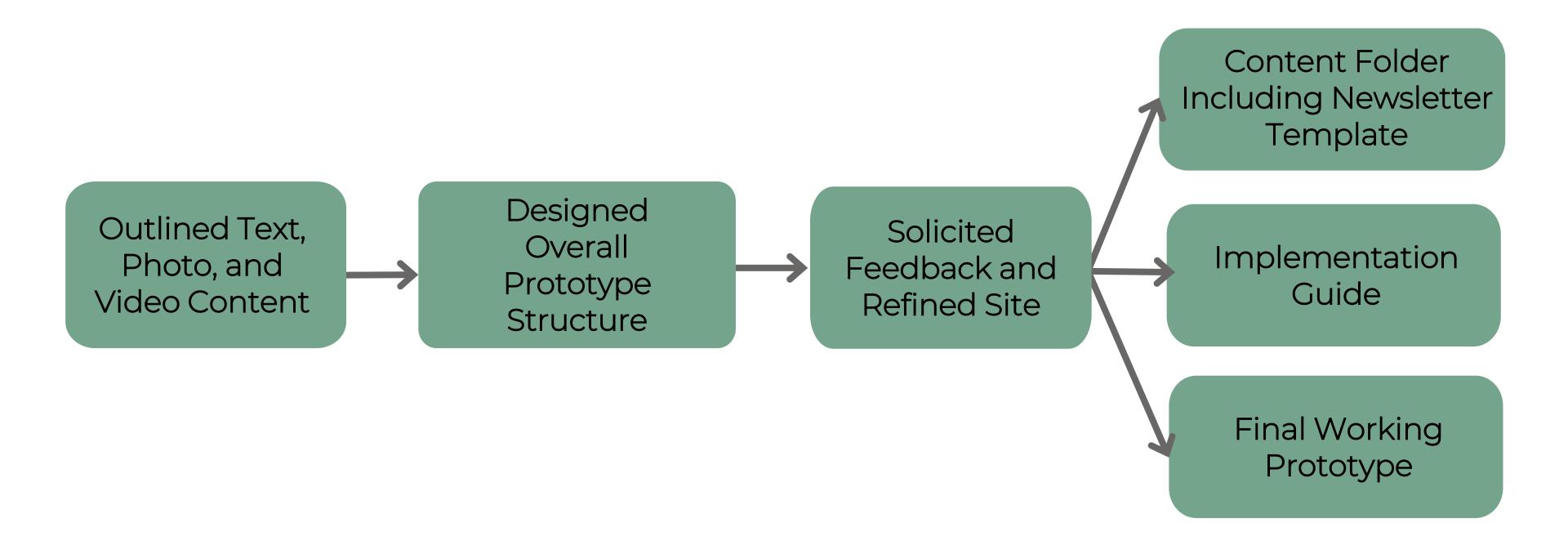




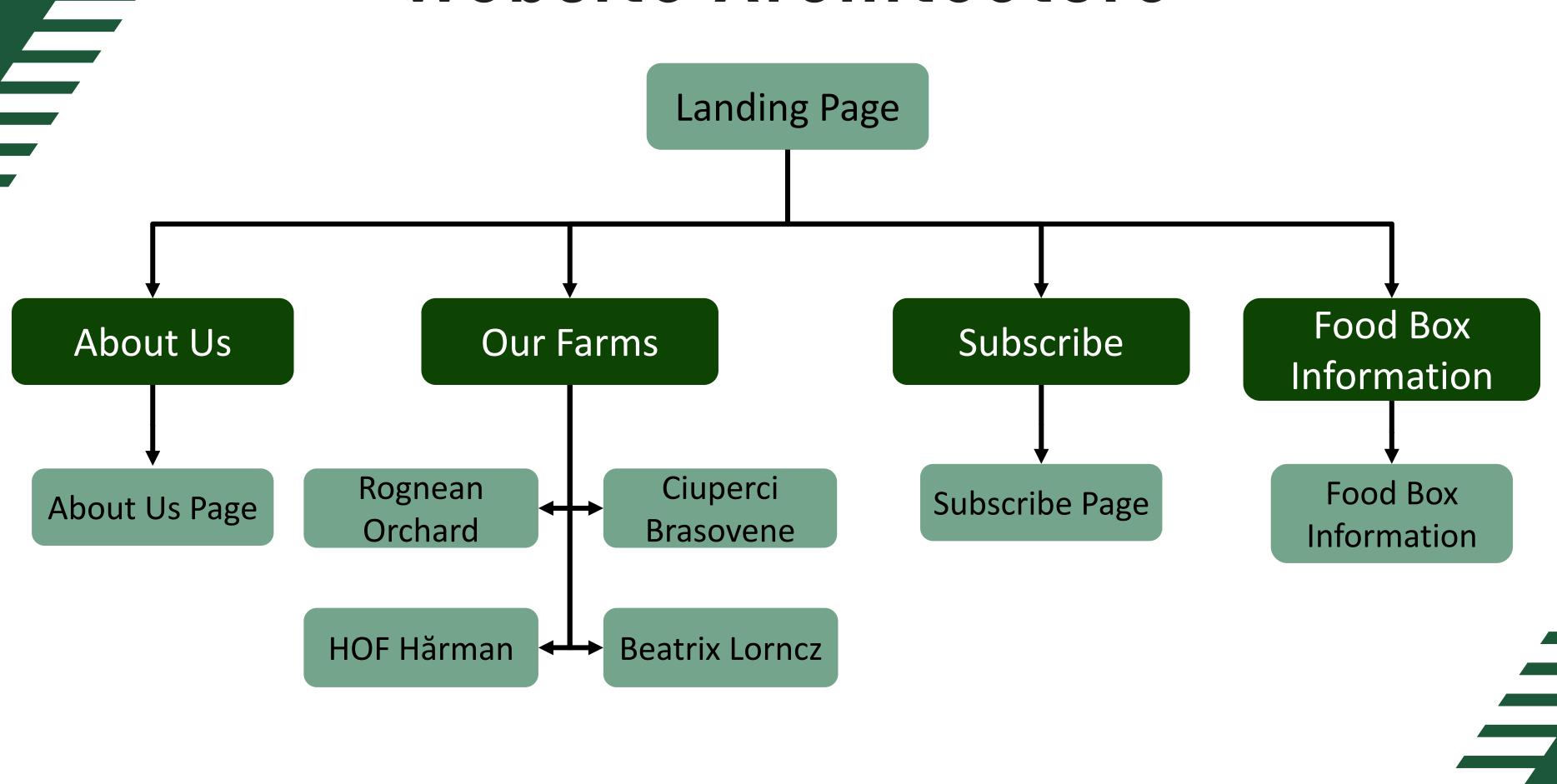




## METHODOLOGY



### Website Architecture



# Tailored Feedback Refined Our Design

Stress How Consumers Can Connect in Farm Profiles Addition of a "How to Buy"
Section to Prompt User on How
to Engage with Producers

Easy for HighClere and SolBun to Manage Website Long Term

Biweekly Newsletter Template, Instead of Routine Website Changes

Facebook Plugin for Each Farm Page





SolBun

#### Newsletter Subscription

Subscribe to our biweekly newsletter for free to stay connected to the heart of local farming and learn more about our foodbox delivery!

Link to Subscribe Page

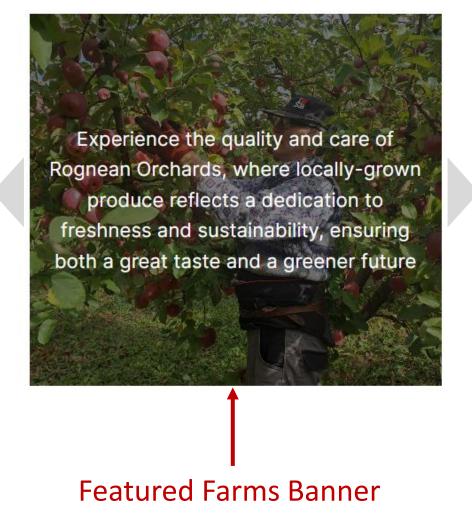
Subscribe Page

SolBun Mission Statement



The purpose of this site is to demonstrate the authenticity and freshness of the local producers of the Brasov region. The food box system serves as a convenient system for accessing local produce in your area without the hassle of having to travel to your local or free markets. We hope you'll join us in supporting sustainable agriculture and enjoying the freshest produce straight from our farmer's fields.

Main Website Statement of Purpose



#### About



## Interactive Map of Member Farms

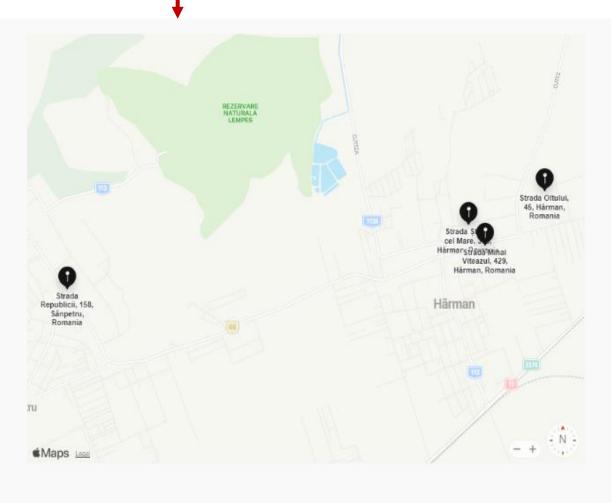
#### Kev:

- 5 Member Farms:
- 1.) Strada Ștefan cel Mare nr 366, Hărman 507085
- 2.) Podu Olt 507086
- 3.) Unknown
- 4.) Strada Republicii 158, Sânpetru 507190
- 5.) Vad 377 Brașov, Vad 507197

#### External Collaborator Farms:

- Tudor Vladimirescu street, no: 54A, Bod Commune, Braşov County.
- 2.) Strada Oltului, 45 Harman.
- 3.) Strada Mihai Viteazul 429, Harman.





#### About SolBun

SolBun is a cooperative founded in 2020 by producers in response to the need for small farmers to collaborate, aiming to aggregate small farmers in Brasov County and foster new business opportunities and sustainable practices.



Information About the Founding of SolBun

Short-Form Videos

#### Ciuperci Brasovene



#### Meet The Farmer



Former economists, Dorian and his wife, along with their supportive in-laws, chose this path about a decade ago. For Dorian, farming isn't just a job—it's about taking control of his life and providing fresh food for loved ones and neighbors. They picked mushrooms because of their ability to produce large volumes year-round, as they are grown in a controlled environment. With no formal training, they've learned everything themselves, from machinery in the tunnels to harvesting. Their farm isn't just a place to work; it's a labor of love and a commitment to a simpler, more fulfilling life.

#### The Farm



#### How To Buy

- At various hypermarkets and supermarkets
- Online at: https://www.ciupercibrasovene.ro/

#### What We Grow

· Oyster Mushrooms: Known for their distinct mild taste!



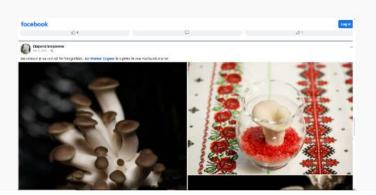
#### How They Promote Sustainability

- Compost Sourced from Hungary
- Low Carbon Footprint













#### Food Box Information

#### General Food Box Information

Our food boxes provide residents of Brasov County with a weekly assortment of fresh vegetables and dairy products based on pre-orders.

#### How the Food Box Works:

- Enter your name and email into the subscription list for our newsletter. This biweekly newsletter will include the contents of the food box as well as extras such as recipes and local events.
- 2. Receive your newsletter and review the products for that week. Included in that newsletter will be a link to a Google Form, this is how you will buy the food box for that particular week. You will not receive a food box simply by subscribing, you must fill out the form for each week you wish to receive a box. This Google Form will include your name and address, if you have any specific needs for drop-off times or locations you will indicate them here.
- After you have filled out the Google Form our food boxes will be delivered to your door. The payment for the box is due at the time of delivery.



#### Where is the ordering form for the food box? When

You can order the food box using our Google Form included in the biweekly newsletter. If you are not subscribed to this newsletter, you can enter your name and email on the Subscribe Page!

#### When can I order these food boxes?

Food boxes are available throughout the summer growing season. Subscribe to our newsletter or follow us on FaceBook to learn about when food boxes will start production this year.

Frequently Asked Questions (FAQ)

#### Can I subscribe for a whole season?

Unfortunately, we do not offer season-long subscriptions. To receive a food box you must fill out that week's Google Form in the newsletter. This must be done for every week that you want to receive a food box. This allows you to review the produce arriving in that week's box before you submit an order!

#### Where will I receive my food box?

After you place your order, the food boxes are delivered to the address you entered in the Google Form. These boxes are delivered according to [this delivery schedule].

#### How much do the food boxes cost?

The food boxes are sold for a flat rate of 100 RON. This amount will be paid when your box is delivered, currently we only accept payments in cash.

#### What is in the food box?

Included in the food box is typically ~2kg of produce. The exact type of produce is dependent on the week and time of year so it will be sent out biweekly in our newsletter. Based on that week's produce you can then choose if you would like to subscribe to that week's food box.



#### Where are the products from?

The products are from local small-scale farmers in Brasov County! These farms are all associated with the SolBun Cooperative, either as a principal member, associated member, or collaborating producer. Visit the About Us Page to learn more about SolBun and the farms that comprise it!

#### Are these products fresh?

Yes! These products are freshly harvested from local producers within Brasov County. Information about the farms these products are coming from will be included in each newsletter! To learn more about these farms and how they're ensuring the highest quality products you can visit the Our Farms Page to read their profiles.

#### Like what you see?

Subscribe to our newsletter to stay up to date with all SolBun news!



Link to Subscribe Page







About Us Our Farms v Food Box Information Subscribe

#### **Newsletter Information**

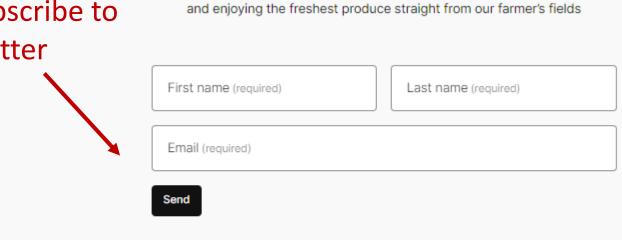
Where Users Subscribe to the Newsletter



Subscribe to our biweekly newsletter for free! Learn more about:

- · Items in this week's food box, and who is producing them
- Featured farms
- Local recipes to complement the foodbox





To learn more about how the food box works check out the Food Box Information page!

Subscribe to our newsletter to join us in supporting sustainable agriculture

Food Box Information

Link to Food Box
Information



Hear about this weeks food box, as well as how to tell apart genuine producers and resellers at Piata Dacia. Also included are recipes and our featured farm this week, Rognean Orchard.

#### This Week's Food Box

- Tomatoes
- Celery
- Potatoes
- Beets
- Carrots
- Rhubarb
- Broccoli

Garlic

- Cabbage
- Eggplant
- Parsnips
   Spinsch
- •

Spinach

Click Here to Order!

Price: 100 RON

Subscribe to our biweekly newsletter.

Review the produce in the letter and click to purchase that week's food box.

Fresh produce is delivered to your door!

#### Recipes

Oyster Mushrooms



Oyster mushrooms, like the ones you might receive in our food box don't need much work in order to make them delicious.

Simply roasting them in the oven with a little butter or oil and salt is all you need to make a great side dish.

#### **Featured Farm**

Rognean Orchard

Our Featured Farm this week is Rognean Orchard, run by Teodor and his wife Daniela. They have been producing over ten varieties of apples for the past 8 years, all without synthetic pesticides. Check them out in their full profile!



Learn More!

#### **Upcoming Events**

| Sun | Mon | Tues | Wed | Thur | Fri | Fri |
|-----|-----|------|-----|------|-----|-----|
| 21  | 22  | 23   | 24  | 25   | 26  | 27  |
| 28  | 29  | 30   | 1   | 2    | 3   | 4   |

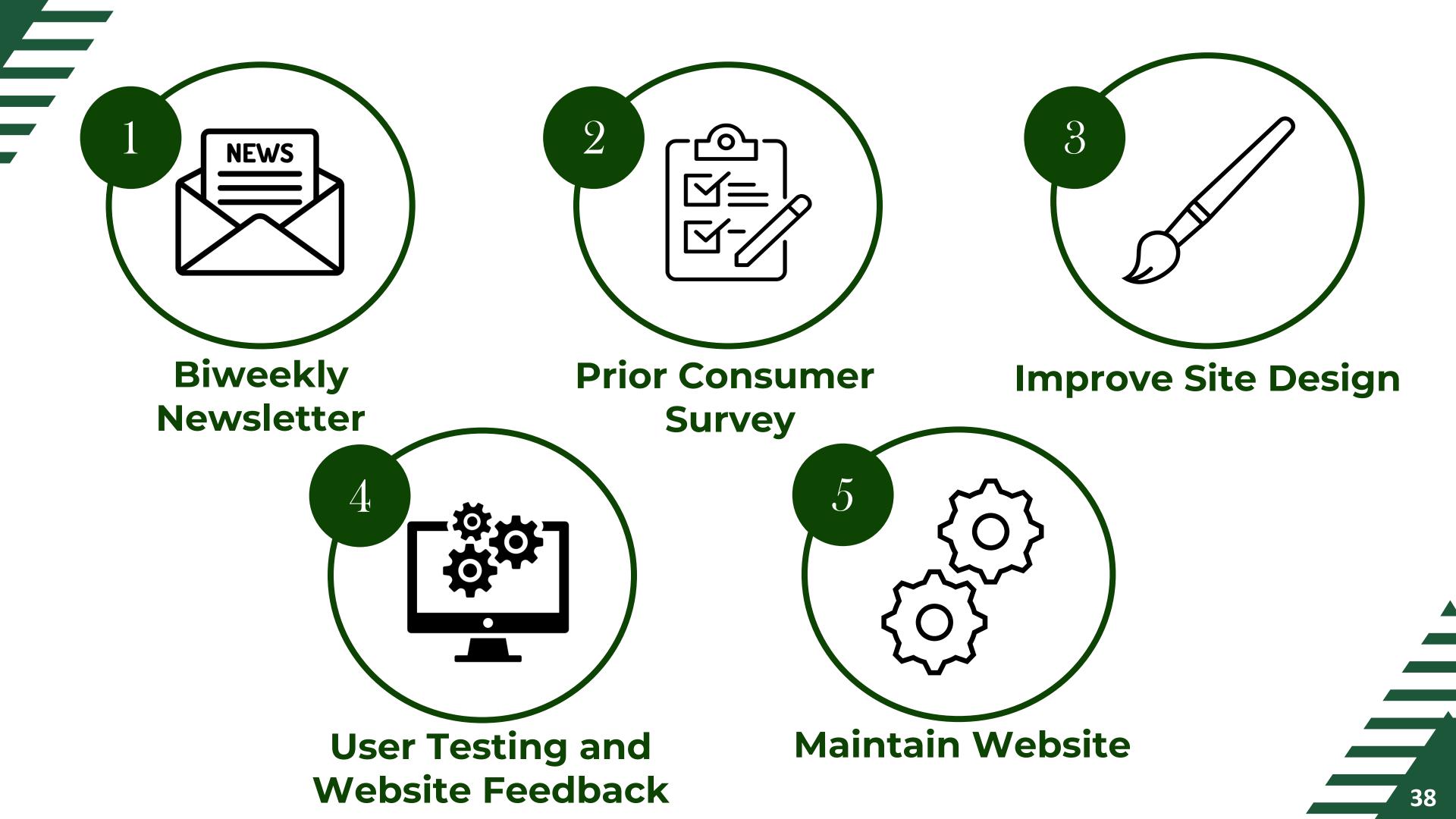
#### Genuine Producers vs. Resellers at Piata Dacia: How to Tell Them Apart



You may or may not have noticed, but at Piata Dacia, different vendors have different colored stands. These colors serve a purpose and can help you distinguish genuine producers from resellers/middlemen. Green and blue stands represent genuine producers while yellow stands represent resellers. Another way you can verify the authenticity of producers is most will have a certificate on the front of the stands confirming their genuineness. Make sure to use these tips the next time you're at Piata Dacia to ensure you're getting the freshest food!

Thank you for supporting local food!

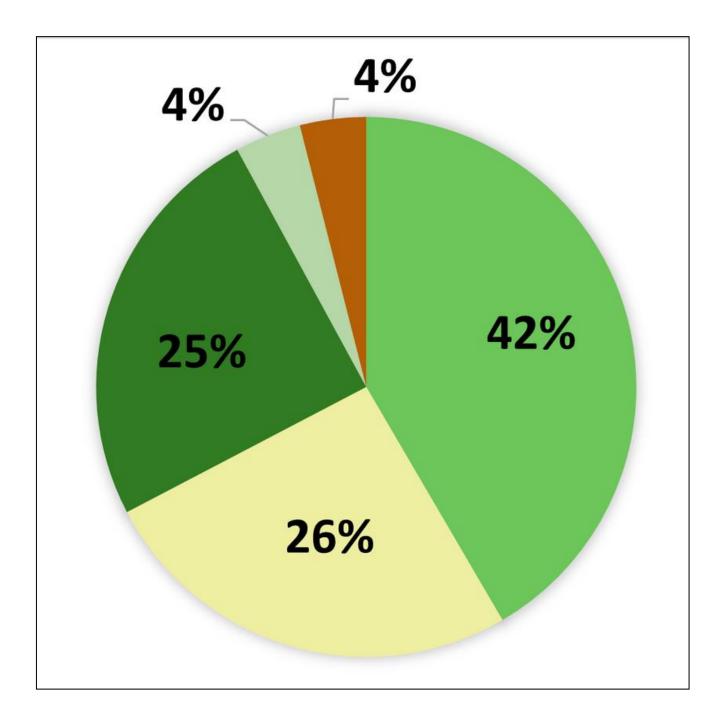




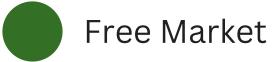


## References

| Slide Number | Citation   |
|--------------|--|
| 3            | Agarwal, B., Dobay, K. M., & Sabates-Wheeler, R. (2021). Revisiting group farming in a post-socialist economy: The case of Romania. <i>Journal of Rural Studies</i> , 81, 148–158. https://doi.org/10.1016/j.jrurstud.2020.10.006            |
| 6            | Pawlewicz, A., & Pawlewicz, K. (2023). The Risk of Agricultural Land Abandonment as a Socioeconomic Challenge for the Development of Agriculture in the European Union. Sustainability, 15(4), Article 4. https://doi.org/10.3390/su15043233 |
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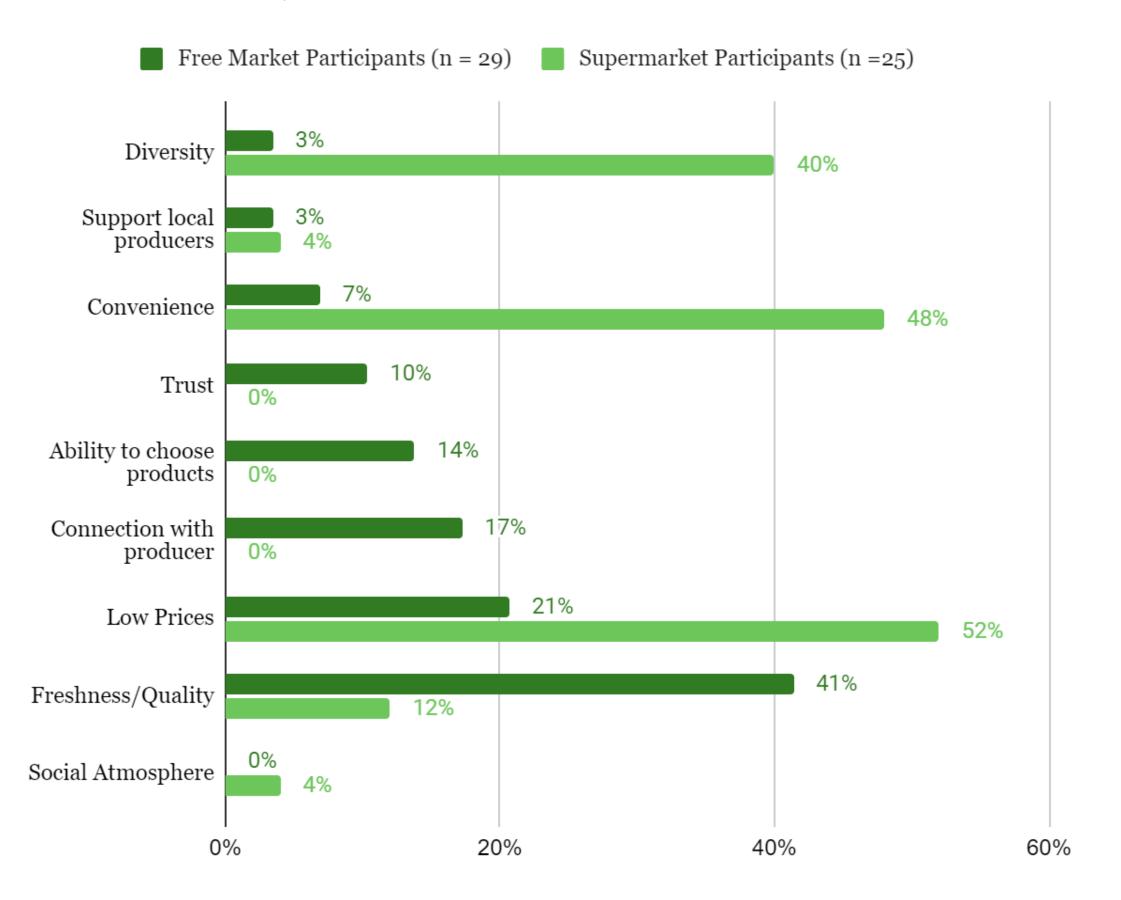




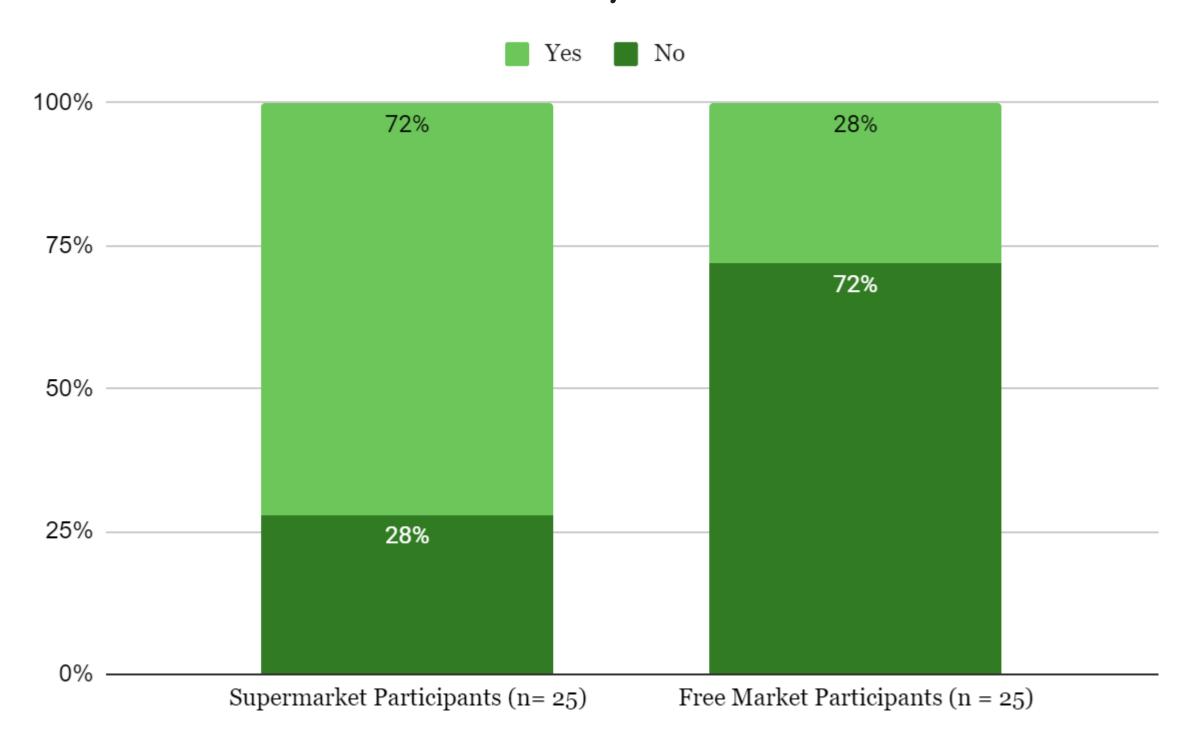
- Supermarket and Free Market
- Supermarket and Online



### Why Do You Shop Where You Do?



## Would You Try a Food Box?



### What Factors Would Be Important in a Food Box?

